Student Support Services

($S^3$)

pronounced s-cubed
About $S^3$

- **Hours of Operation**
  - Monday – Friday: 9am – 5pm
- **$S^3$ Staff**
  - 6 deans, 1 program coordinator, & 1 administrative assistant
- **How to contact us?**
  - Email [s3-support@mit.edu](mailto:s3-support@mit.edu)
- **Statistics**
  - Approximately 70 -75% of students visit $S^3$ at least once during their time at MIT
  - 86% would recommend $S^3$ to a friend
  - Most referrals come from peers!
What do we do?

• $S^3$ offers support, advocacy, and referrals for students facing academic or personal challenges

• This includes:
  • Help with brainstorming options or solutions to current challenges
  • Writing excuse notes for psets, classes, exams, etc.
  • Identifying and making a friendly connection to partners across campus
  • Money & Food Resources
  • Communicating about taking a leave from MIT and returning
  • Anytime you don’t know where to turn to!
Why should I reach out to S$^3$?

• At some point you will encounter an obstacle, but you do not need to navigate it alone.
• It is helpful to have a relationship so that when you do need help, you know where to turn. However, it is okay if the first time you reach out is when you need help.
• You may have a concern about a friend or classmate and want some advice on how to support them.
• MIT is so BIG; We know about resources on campus that can help!
When should I reach out to $S^3$?

• Anytime! But reaching out early often allows for more options and more time to address any challenges.

• Don’t get discouraged or think that it is ”too late” to turn things around. There are usually options. Let us explore them with you.
Frequently asked questions

• Is what I say in S³ confidential?
• If I'm sick, what should I do about my exam or problem set the next day?
• If I'm dealing with personal issues that are interfering with my work, how do I talk to my professor about it?